



CooperVision Contact Lens (M) Sdn Bhd
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Co. Reg. No.: 716244-U

Letter of Explanation

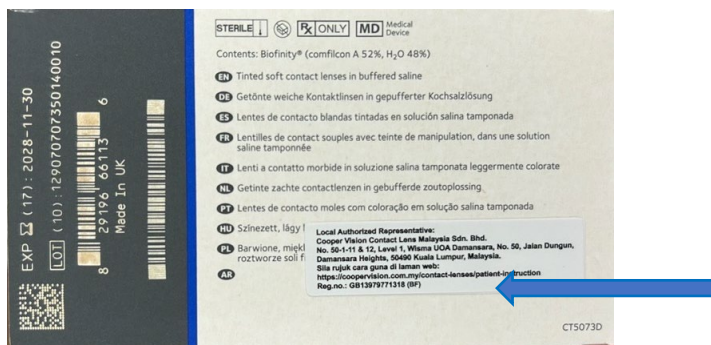
Biofinity (comfilcon A) contact lenses (3pk)

Dear Business Partners and Customers,

This letter is to explain the incorrect registration number inadvertently labelled on Biofinity contact lenses (3pk) distributed by CooperVision in Malaysia.

Biofinity is registered with Malaysia Medical Device Authority (MDA) since 11 January 2018, with Registration No.: **GB1397971318**. The registration remains valid until 10 January 2028. CooperVision became aware that some Biofinity contact lenses (3pk) cartons inadvertently displayed the incorrect MDA registration number, i.e. GB1397991318, due to incorrect information printed on the in-country label applied by the appointed 3rd Party Logistics service provider. CooperVision promptly rectified this error upon becoming aware of the same.

The in-country label with MDA registration number can be found at the back panel of the carton. The image below shows the Biofinity carton labelled with correct MDA Registration number GB1397971318 (blue arrow).



Aside from incorrect MDA Registration number, all product information, including but not limited to contents statement, lot number, expiry, and power parameters are correctly displayed. The affected products meet all safety and performance parameters. There is no, nor has there been any known reported cases of, health or safety risks associated with the use of Biofinity products that display the incorrect MDA registration number.

We apologize for any inconvenience to you or your customers. Should you wish to discuss this, please contact your account servicing representative.

Yours sincerely,

Dawn Lim
General Manager, Southeast Asia